

## *Strategic Plan 2022-2027*

Office of Intercultural Student Affairs | Division of Student Affairs  
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**INTERCULTURAL  
STUDENT  
AFFAIRS**



**WOMEN'S  
CENTER**



*The 2022-2027 Office of Intercultural Student Affairs Strategic Plan supports Appalachian State University and the Division of Student Affairs strategic directions through the mission and expertise of our Office and Tri-Centers. This plan identifies three overarching priorities for the Office and Tri-Centers with goals and objectives to achieve over the next five years.*

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# *Our PURPOSE*

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# *Our MISSION*

*The Office of Intercultural Student Affairs seeks to care for all intersectional experiences, engage students of marginalized and minoritized identities, and transform the Mountaineer journey.*

Three **Centers** One **Mission**



# ***Our VISION***

*To provide a welcoming  
and inclusive experience for students to  
thrive socially, academically,  
and culturally in pursuit of becoming  
intercultural leaders.*



## Priority I | STUDENT ENGAGEMENT

ISA and the Tri-Centers will work to increase engagement among minoritized and marginalized student populations.



### GOALS & OBJECTIVES

#### Goal 1.1 | High-quality programming and events

**Objective 1.1a** | Educate: Provide high-quality, intentional programming designed to educate students on identity development, advocacy, wellness, and success.

**Objective 1.1b** | Support: Provide opportunities for brave spaces, particularly in response to societal events, as an ongoing means to support students affected by current events, past trauma, and everyday life.

**Objective 1.1c** | Celebrate: Sponsor/co-sponsor awareness events, heritage and history months, and celebrations for minoritized and marginalized identities.

#### Goal 1.2 | Equitable resource allocation

**Objective 1.2a** | Work to identify population-specific needs and desires related to student engagement

**Objective 1.2b** | Work to modify current funding levels and request new funding that is equitable across areas

#### Goal 1.3 | Mutually beneficial collaborations and partnerships

**Objective 1.3a** | Work to clarify and communicate expectations for current/ongoing collaborations and partnerships

**Objective 1.3b** | Conduct a needs assessment to determine new relationships to pursue

## Priority II | COMMUNITY

ISA and the Tri-Centers will work to strengthen the sense of community among minoritized and marginalized student populations.



### GOALS & OBJECTIVES

#### Goal 2.1 | Creating a sense of belonging

**Objective 2.1a** | Collect data from alumni, former students, and current students about their sense of belonging.

**Objective 2.1b** | Create data-informed opportunities for gathering/fellowship and networking on a regular basis.

#### Goal 2.2 | Using an intersectionality lens

**Objective 2.2a** | Collect data to determine the most needed intersecting identities not addressed by current programming and services.

**Objective 2.2b** | Create data-informed opportunities for embedding and/or creating intersectional programming, events, and services.



## Priority III | COMMUNICATION

ISA and the Tri-Centers will work to provide regular and effective communication streams.



### GOALS & OBJECTIVES

#### Goal 3.1 | Internal Communications

**Objective 3.1a** | Professional and Student Staff: Create and modify internal communication streams among professional and student staff (e.g., staff meetings, emails, group chats).

**Objective 3.1b** | Student Organizations (AOISAs): Create and modify internal communication streams among AOISAs and ISA/Tri-Centers (e.g., monthly meetings, announcements digest, Google Groups/Engage emails).

#### Goal 3.2 | External Communications

**Objective 3.2a** | Website: Work to modify the ISA and Tri-Centers websites for maximum efficiency, accessibility, and ease of use.

**Objective 3.2b** | Google Groups: Work to create and effectively manage Google Groups as a means of disseminating news and announcements.

**Objective 3.2c** | Social Media: Work to effectively and regularly use social media channels to disseminate news, announcements, and information.